

# GOLDAIR



P L A T I N U M

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1800W

Cantilever Outdoor  
Radiant Heater



For Model: GHOR900

# General Care and Safety Guide

**Thank you for choosing a Goldair Outdoor Heater. This Goldair appliance has been designed and manufactured to high standards of engineering and with proper use and care, as described in this booklet, will give you years of useful service. Please read these instructions carefully and keep for future reference.**

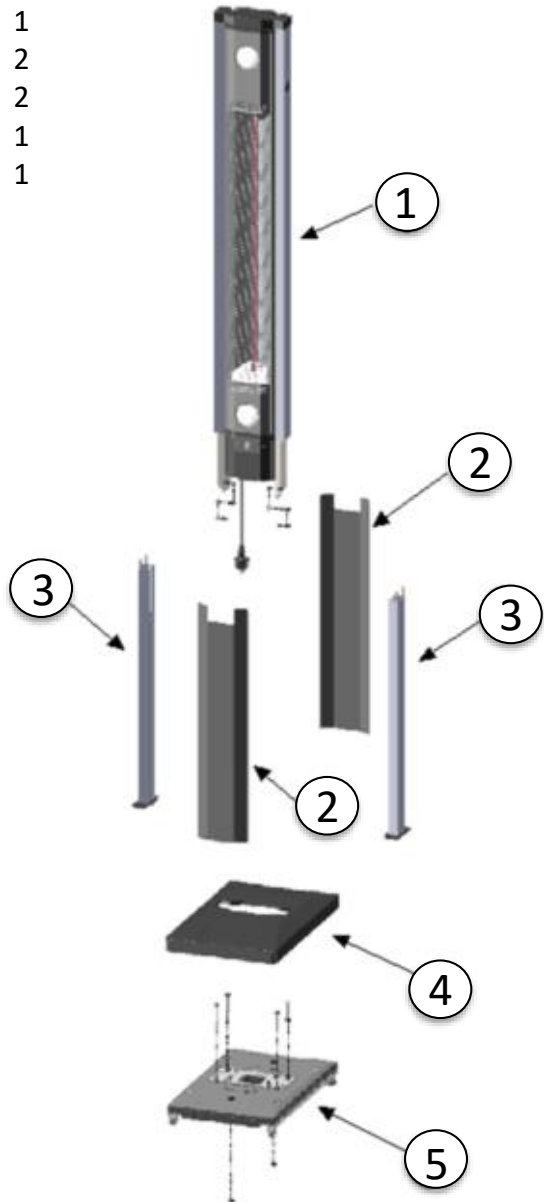
1. **WARNING** you must not cover this appliance. Covering this appliance presents fire risk and will activate the safety fuse; permanently disabling the unit.
2. Use only the voltage specified on the rating label of the appliance.
3. Keep all objects at least 1 metre from the front, sides and rear of the appliance.
4. This appliance is intended for household use only and not for commercial or industrial use.
5. Outdoor use only.
6. Do not use abrasive cleaning products on this appliance. Clean with a damp cloth (not wet) rinsed in hot soapy water only. Always remove plug from the mains supply before cleaning.
7. The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.
8. Always unplug appliance when not in use.
9. When the appliance has been unpacked, check it for transport damage and ensure all parts have been delivered. If parts are missing or the appliance has been damaged, contact the Goldair Customer Services Team.
10. If your appliance does not work, or is not working properly, contact the place of purchase or the Goldair Customer Services Team.
11. Do not connect the appliance to mains supply until completely assembled and adjusted.
12. Ensure hands are dry before handling the plug or main unit.
13. The heater must not be located immediately below a socket outlet.
14. Ensure appliance is on a flat, stable, heat-resistant surface.
15. Do not operate with cord set coiled up as a heat build up is likely, which could be sufficient to become a hazard.
16. Carry out regular checks of the supply cord to ensure no damage is evident.
17. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
18. Do not operate this appliance with a damaged cord, plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return to a qualified electrical person for examination, electrical service or repair.
19. Do not remove plug from power socket by pulling cord; always grip plug.
20. Do not twist, kink or wrap the cord around the appliance, as this may cause the insulation to weaken and split. Always ensure that all cord has been removed from any cord storage area and is unrolled before use.
21. It is recommended that this appliance is plugged directly into the wall socket. The use of power boards is not recommended as many power boards are not designed to supply power to high wattage appliances.
22. A correctly specified, undamaged extension cord may be used with this appliance provided it is used in a safe manner.
23. Use this appliance only as described in this manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
24. Do not remove plug from power socket until the appliance has been switched off.
25. Do not remove plug from power socket by pulling cord; Do not place cord under carpet or cover with rugs or furniture. Arrange the cord so it cannot be tripped over.
26. Do not place appliance on bedding or on thick & long carpet where the openings may get blocked.
27. Switch off and use handle provided when moving.
28. Do not place appliance close to radiant heat source.
29. Never use the appliance to dry clothes.
30. Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock, fire or damage to the appliance.
31. Do not sit on the appliance.
32. Do not operate in areas where petrol, paint or other flammable liquids are used or stored.
33. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised or have been given instruction concerning the use of the appliance by a person responsible for their safety.
34. Children should be supervised to ensure that they do not play with the appliance.
35. Do not use this appliance in the immediate surrounds of a bath, a shower, or a swimming pool or other liquids. The appliance must not be immersed in any liquids.
36. There are no user serviceable parts installed in the unit.
37. Do not place the unit in wardrobes or other enclosed spaces as this may cause fire hazards.
38. This unit is not supposed to be used in or around locations where foodstuffs, works of art or delicate articles of science, etc are stored.

**YOUR SAFETY IS IMPORTANT TO US. PLEASE ENSURE YOU TAKE NOTE OF THE  
INSTRUCTIONS AND WARNINGS OUTLINED IN THIS MANUAL.**

# Components



















Always choose a safe location for the appliance, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use.

<u>Part No.</u>	<u>Part name</u>	<u>Qty</u>
1.	Heater Body	1
2.	Cover Panels	2
3.	Support Legs	2
4.	Base cover	1
5.	Base	1



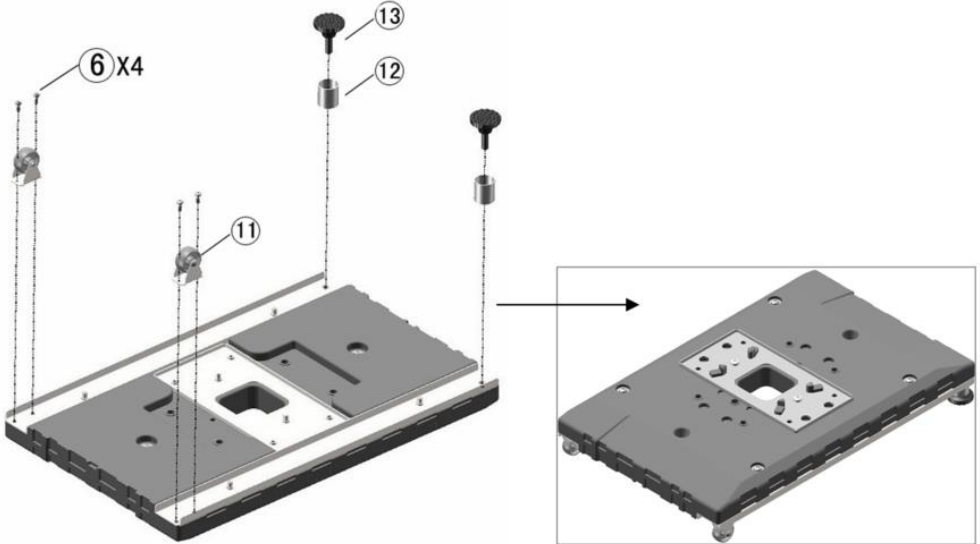
## Components - Continued

Always choose a safe location for the appliance, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use.

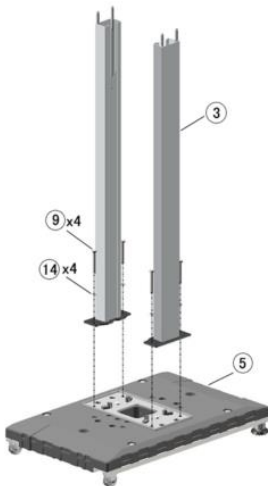
<u>Part No.</u>	<u>Part name</u>	<u>Qty</u>		
6.	M4 X 10 screws	6		
7.	Washer	2		
8.	ST3.5 x 12 screw	2		
9.	M6 x 50 Hexagon head bolts	4		
10.	Remote control unit	1		
11.	Castor wheels	2		
12.	Foot Sheath	2		
13.	Base foot	2		
14.	Washer D6	4		

# Assembling your heater

- 1) Attach castors to the base using M4 screws
- 2) Attach base foot and foot sheath to the underside of the base by turning the threaded base foot in a clockwise direction into the threaded hole in the base

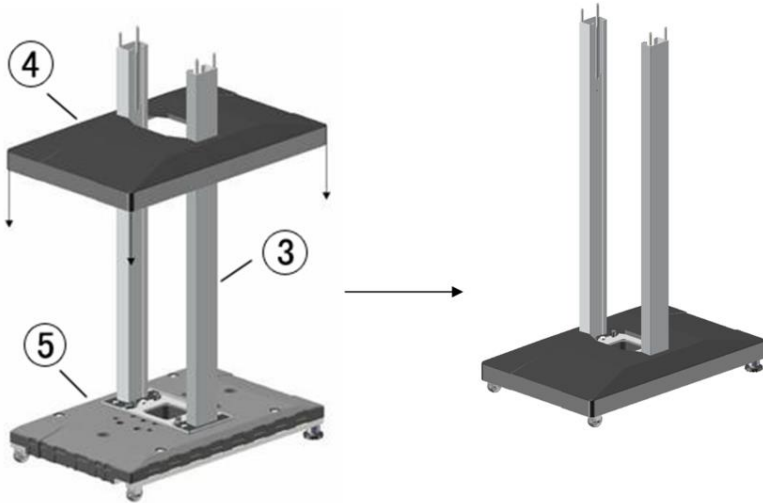


- 3) Secure support legs to the top side of base by screwing in M6x50 Bolts using either the supplied tool or a 10mm socket



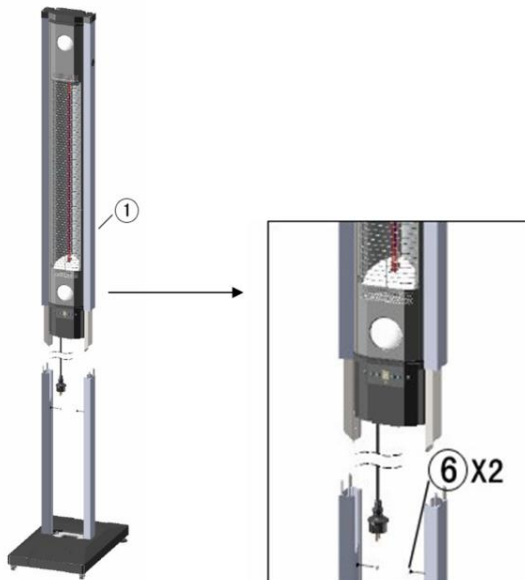
# Assembling your heater

- 4) Slide base cover over support legs



- 5) Slide heater body into the channels of the support legs

- 6) Secure the heater body to the support legs with the 2x screws as shown in the exploded diagram



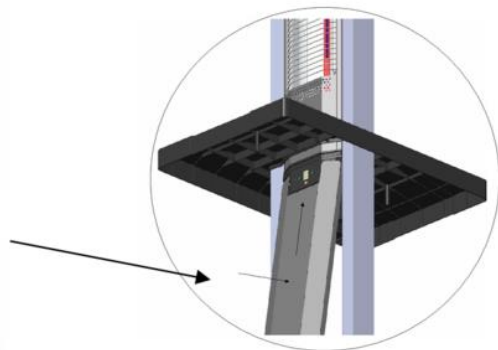
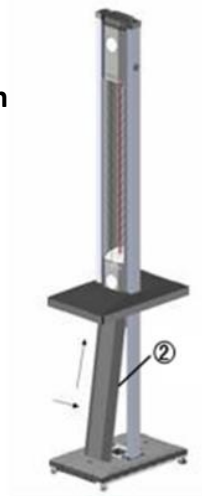
# Assembling your heater

- 7) Ensure the power cable is not tangled and is run between the support legs and through the central hole in the base



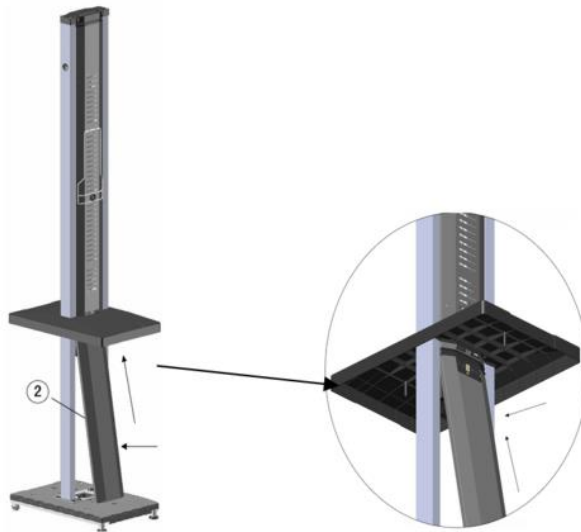
- 8) Slide the plastic base cover upwards to the height of the control panel so that it does not interfere or touch the cover panels for the next step.
- 9) Attach the cover panels to the support legs by following the steps below:
- Tilt the top side of the cover panel towards the heater unit.
  - Slide the cover panel upwards and underneath the raised lip (found above and beside the control panel)
  - Tilt the bottom of the cover panel towards the support legs to its final vertical position.

## Cover panel orientation

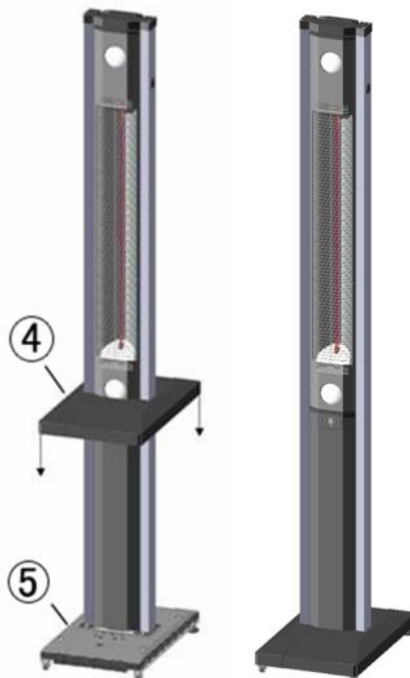


# Assembling your heater

10) Repeat cover assembly instruction process for the second side of the heater



11) Slide the base cover downwards to it's final position over the heater base





# Operating your Appliance

**Always choose a safe location for the heater, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use. This appliance requires no installation, it should be used solely as a portable appliance.**

**WARNING:** Keep all objects at least 1 metre from the front and sides of the unit.

**WARNING:** In order to avoid overheating or risk of fire, do not cover the heater.

**WARNING:** Never leave this appliance unattended when in use.

**WARNING:** The appliance must not be used if the heating element is damaged.

**WARNING:** Do not use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

**WARNING:** This heater can only be used outdoors. It needs to be in a protected / covered space. If using an extension cord the cord and socket must be fully waterproof.

**Note:** When the appliance is turned on for the first time, it may release a slight, odour or smoke. This odour or smoke is a normal occurrence caused by the initial heating of the internal heating elements and should not occur again.

**WARNING:** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

**Warning:** The possible danger of installation close to curtains and other combustible materials.

## SAFETY DEVICES

This appliance has two protection devices:

1. Tilt switch - this will automatically turn the appliance off if the appliance is not in the appropriate operating position.
2. Thermal fuse - this disconnects the appliance permanently in case of overheating. (It is non resettable).

## CARE AND CLEANING

The heater requires regular cleaning to ensure trouble free operation:

Unplug the heater from the mains supply before cleaning.

Ensure that the heater has been allowed to cool down completely before cleaning.

Use a damp cloth (not wet) to wipe the exterior of the heater to remove dust and dirt.

The reflector body can be cleaned by using a dry duster or soft brush through the grill, taking care not to damage the glass tubes. Never use solutions such as benzene, thinners or polishing agents. In order to get the maximum heat, the reflector must be kept clean.

Use a vacuum cleaner to remove dust and fluff from around the grilles.

Ensure the heater is dry before plugging back into the mains supply.

**PROOF OF PURCHASE:** To receive warranty retain receipt as proof of purchase.

# Operating your Appliance

Always choose a safe location for the heater, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use. This appliance requires no installation, it should be used solely as a portable appliance.

**IMPORTANT:** Remove protective foam pieces (these are used to protect the heating element during transportation)  
These must be removed before turning the heater on.



**Warning:** Always unplug the heater when it is not in use.

**Note:** When the heater and light are on, the digital display indicator displays only the power setting of the upper heating tube. It displays the current setting of the LED light only when being adjusted via the control panel or remote control.

Maintenance- **TURN IT OFF AND UNPLUG FIRST**

This heater contains no moving parts, it needs very little maintenance. However, when the heater builds up heavy dirt, use a soft cloth to wipe it off.

**Warning:** Before cleaning unplug from the power supply and ensure the unit is not hot, it must be cool or room temperature before cleaning.

Heating element replacement

If the heating element breaks or any has malfunction, it should be only changed by its service agent. Contact your retailer for further instructions

# Operating your Appliance



**ON/OFF button:** Use this to turn the heater on or off  
This will be Green when the heater is in standby mode



**Heat control button:** Use this to control the level of heater output. There are five heat settings. Continue to press this button to cycle through to your desired setting.



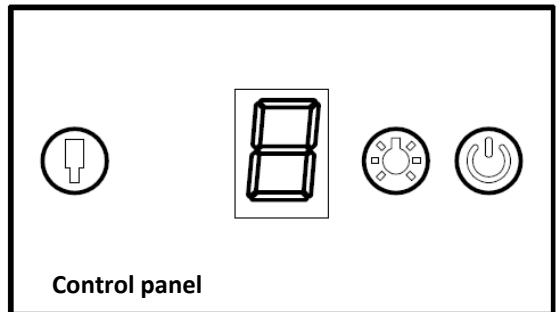
**Light control button:** Use this to turn on / off the LED ambient light. There are five brightness settings. Continue to press this button to cycle through to your desired setting.



**Digital Display:** This will show the current setting being adjusted by the remote control



**Remote control:** Buttons on the remote control correspond with the functions on the control panel listed above



## **Operation:**

- 1) Plug in the power cable, a “Beep” sound is heard. The heater is now in “Stand By” mode, the ON/OFF indicator light will be green.
- 2) Press the ON/OFF button, the LED light and heater will turn on. The heating tube and the LED light are preset to power level 3.
- 3) To adjust the unit to your preferred heat or light setting. Press the heat control or light control button, the digital display will flash for 5 seconds, this will now allow you to adjust the heat or light output. Do this by repeatedly pressing the appropriate button to cycle through the five heat or light settings. The display will stop flashing after 5 seconds, this is to indicate it has exited the adjustment mode.
- 4) If you want to turn off either the heater or light, press the heat or light button and press ON/Off button immediately. To turn the heater or the light on again, push the desired function button. The mode you have turned off will be in standby mode, indicated by a green light on the control panel.
- 5) Turn off all heat and light by pressing ON/Off button , this will turn the heater to “Stand By” status

# Operating your Appliance

This heater can be operated in three different positions.

1. Vertical
2. Horizontal
3. Angled

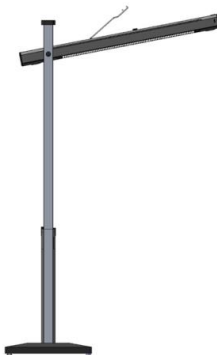
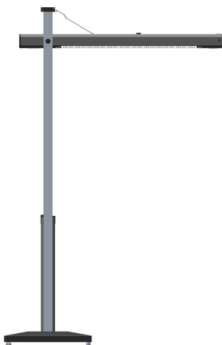
## In position 1 (vertical)

- Only the top LED light will operate. **This is normal**
- The control panel facing in the same direction as the heater element will be active.



## In positions 2 and 3 (horizontal and angled)

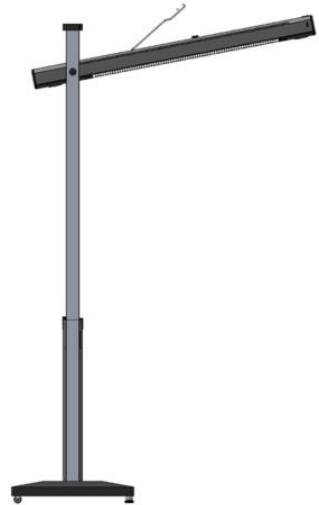
- Both LED lights will function
- The control panel facing in the same direction as the heater element will be active.



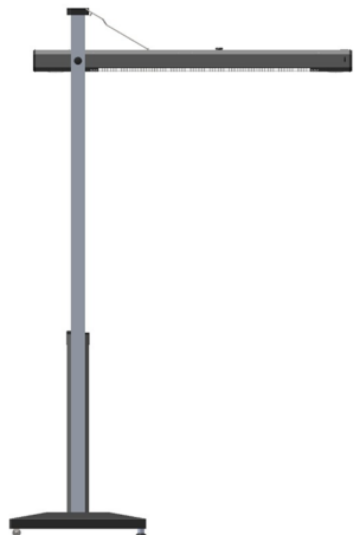
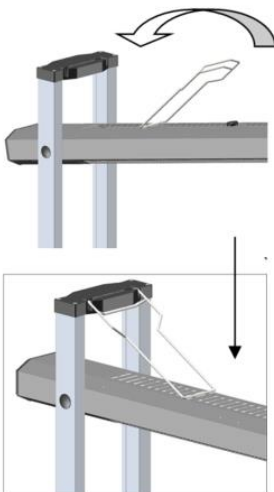
# Operating your Appliance

**CAUTION:** The appliance generates heat during use. Proper precautions must be taken to prevent the risk of burns, scalds, fires or other damage to persons.

- GHOR900 Heating arm can work in vertical or horizontal position
- Open the heating arm as following instructions, and close it in the reverse direction.
- Unlock the heating arm by squeezing inwards in a pinching movement
- Lift the heating arm into a horizontal position



- Swing metal locking arm into position as shown in diagram



# Operating your Appliance

- Swing metal locking arm into position as shown in diagram



## TECHNICAL SPECIFICATION

Model No: GHOR900  
Supply: 220-240VAC 50Hz  
Wattage: 1800W  
Rating: IP34

# GOLDAIR

## SUPPORT AND TECHNICAL ADVICE

**Goldair – New Zealand**  
Monday – Friday 8am-5pm  
Phone +64 (0)9 917 4000  
Phone 0800 232 633  
[info@cdb.co.nz](mailto:info@cdb.co.nz)

**Goldair – Australia**  
Monday – Friday 8am-5pm  
Phone +61 (0)3 9365 5100  
Phone 1300 465 324  
[info@cdbgoldair.com.au](mailto:info@cdbgoldair.com.au)

## Three Year Warranty

Thank you for purchasing this Goldair Platinum product. Your product is warranted against faults and manufacture when used in normal domestic use for a period of **three years**. In non-domestic use Goldair limits the voluntary warranty to **three months**.

Goldair undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period.

This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than a qualified electrical service technician.

PLEASE KEEP YOUR RECEIPT AS THIS WILL HELP VERIFY YOUR WARRANTY.

The benefits given to you by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

### Goldair – New Zealand

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N.S.M.C  
Auckland

Phone +64 (0)9 917 4000

Phone 0800 232 633

[www.goldair.co.nz](http://www.goldair.co.nz)

### Goldair – Australia

CDB Goldair Australia Pty  
PO Box 574  
South Morang  
Victoria, 3752

Phone +61 (0)3 9365 5100

Phone 1300 GOLDAIR (1300 465 324)

[www.goldair.com.au](http://www.goldair.com.au)

### Goldair Three Year Warranty (IMPORTANT: Please complete and retain this warranty card)

Name .....

Address .....

Place Of Purchase ..... Date Of Purchase .....

Name Of Product ..... Model Number .....

Attach a copy of the purchase receipt to this warranty card

# GOLDAIR



## P L A T I N U M

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### **Goldair Platinum Series**

At Goldair we have been developing heaters for more than 30 years. We are proud of the Platinum Series, which represents key models in specific heating categories. Goldair Platinum models are designed to complement modern home décor with minimalistic design and clean lines still while delivering both functionality and performance.

### **Designed with you in mind**

Goldair is committed to meeting all appropriate AS/NZS safety standards and we conduct a rigorous regime of both internal and external testing for all relevant products. This includes testing in our own laboratory facilities as well as by internationally recognised independent labs. Your Goldair Platinum purchase is backed by a 3 Year Warranty.

### **Love your Goldair**

For more than 30 years, Goldair has been the leading name behind products that people love and trust in their homes. From heaters that will warm your heart, to coloured kettles and toasters to keep your kitchen looking cool, and BBQs that will get your summer sizzling – Goldair's got it all.

**CDB  GOLDAIR**

#### **New Zealand**

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#### **Australia**

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